



AMANDA KNIGHT

ASSOCIATE CASE MANAGER

INCLUSIVE CASE MANAGEMENT

CONTACT

✉ admin@inclusivecm.co.uk

📍 Greater Manchester & surrounding regions

🌐 www.inclusivecm.co.uk

SKILLS

- Traumatic and Acquired Brain Injury.
- Complex/poly-trauma.
- Spinal cord injury.
- Functional Neurological Disorder (FND).
- Psychological Trauma.
- Elderly care.
- Community Rehabilitation.
- Complex Discharge.

PROFILE

I became an Advanced Registered Practitioner for BABICM in June 2021 after demonstrating significant brain injury case management experience required within the BABICM standards and competency framework.

In addition, I have established strong working relationships with solicitors and insurers. I have demonstrated effective technical skills in my case management roles to identify, justify and obtain authorisation for rehabilitation funding to benefit the client's recovery journey and quality of life. This includes substantial funds for accommodation purchases, adaptations, specialist equipment, care packages and extensive bespoke therapy programmes to achieve client-centred goals and restore quality of life.

I have over 8 years' case management experience supporting adults and children with acquired brain injury, spinal injury and orthopaedic injuries. I am dedicated to person centred care and experienced in coordinating bespoke rehabilitation for clients with complex life changing injuries at all stages of recovery for litigation and settled cases.

Prior to case management, I acquired extensive experience as an Occupational Therapist working in community and in-patient environments to restore independence and confidence with clients. My diverse clinical experience has developed a comprehensive knowledge base allowing me to make informed decisions regarding treatment and rehabilitation for neurological and musculoskeletal presentations.

I have specialist experience in brain injury rehabilitation including psychological trauma and behavioural challenges.

EXPERTISE

- Extensive knowledge of evidence-based practice including brain injury rehabilitation, complex psychology and behavioural management.
- Able to instruct and build specialist teams to collaboratively achieve person-centred smart goals with clients and ensure complex needs are addressed.
- Utilises a creative approach to establishing meaningful goals with clients; able to work flexibly when alternative resources or approach is required.



INCLUSIVE
CASE MANAGEMENT
EXPERTLY MANAGED REHABILITATION

EDUCATION

- PG Dip Occupational Therapy
London Southbank University
2006

PROFESSIONAL REGISTRATIONS

- Health & Care Professionals Council (HCPC) Registration number: OT49359
- Royal College of Occupational Therapists (RCOT)
- BABICM – Advanced Practitioner /Volunteer Assessor
- CMSUK

ADDITIONAL INFORMATION

- Full clean driving licence
- Enhanced DBS

EXPERTISE

- Advanced negotiation and mediation skills.
- Confident assessor of client's needs to justify and secure authorisation of rehabilitation funding.
- Strong advocate for client and carer needs, ensuring empowerment in decision making and solving of complex problems.
- Promoting collaborative working across interdisciplinary networks, linking in effectively with statutory providers of health and social care.

CAREER SUMMARY

ASSOCIATE CASE MANAGER

2024 - PRESENT

INCLUSIVE CASE MANGEMENT

- Undertaking assessments of physical, communication, interaction and cognitive skills of clients who have suffered the trauma of catastrophic injury or an acquired brain injury.
- Providing advice and arranging support for family members, carers and clients.
- Establishing treatment goals.
- Planning and providing appropriate treatment and activities.
- Co-ordinating treatment plans in line with other healthcare professionals.
- Liaising with family members, carers, and other professionals.
- Evaluating the need for interdisciplinary referral.
- Assessing treatment success at multi- professional case conferences/meetings.
- Providing accurate, timely documentation of treatment.
- Reviewing progress and planning further treatment.

ASSOCIATE CASE MANAGER

DEC 2022 - PRESENT

COMPLEX CASE MANAGEMENT

- Provide case management for adult and child clients with life changing / catastrophic injuries.
- Coordinating treatment and therapy to meet their health and rehabilitation needs.
- Attend clinical governance meetings / developing and completing clinical audits.

CARE EXPERT

JACQUELINE WEBB

APRIL 2022 - PRESENT

ASSOCIATE CASE MANAGER

UNITE PROFESSIONALS

JAN 2022 - DEC 2022

- Provide case management for adult and child clients with life changing / catastrophic injuries.
- Coordinating treatment and therapy to meet their health and rehabilitation needs.
- Attend clinical governance meetings / developing and completing clinical audits.



CASE MANAGER

AMS CASE MANAGEMENT

OCT 2019 - DEC 2021

- Provide case management for adult and child clients with life changing / catastrophic injuries.
- Coordinating treatment and therapy to meet their health and rehabilitation needs.
- Attend clinical governance meetings / developing and completing clinical audits.

CASE MANAGER

COMPLEX CASE MANAGEMENT

NOV 2016 - OCT 2019

CASE MANAGER

ENABLE THERAPY SERVICES

SEPT 2015 - OCT 2016

- Desktop case management for mild to moderate injuries for insurance company.
- Telephone Diagnostic assessments, occasional face to face INA.
- Frequently update reports for insurance company and Solicitors.

OCCUPATIONAL THERAPIST

NHS

OCT 2006 - APR 2015

- Coordinated OT input in the community for adults with range of health challenges.
- Input included equipment, adaptations, joint working.

